

Adult Social Care Performance Indicator Report

Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Quarter 2	Predicted Year End Result	Data Quality
1 Leeds Strategic Plan - Government Agreed	NI 130	Social Care clients receiving self directed support aged 18+	Access & Inclusion	Quarterly %	Rise	97.7 per 100,000	165.0 per 100,000	15.0%	4.7%	7.8%	15.0%	No Concerns with data
	At the end of Sept 2009 1,435 people had received self directed support during the year. It is anticipated that the target will be met by the year end with a greater number of people in receipt of self directed support. Benchmarking data shows that authorities who are achieving excellence in this area have around 30% of people in receipt of self directed support which in Leeds would equate to approximately 5,000 people.											
2 Leeds Strategic Plan - Government Agreed	NI 132	Timeliness of social care assessments (all adults)	Access & Inclusion	Quarterly %	Rise	76.0%	84.0%	88.0%	86.0%	91.2%	90.0%	No Concerns with data
	Leeds is on course to meet and exceed its target for 2009/10. Of 3,887 assessments undertaken between April and Sept 2009 3,544 were completed within 28 days. Last quarter it was reported that additional social work resources which have been deployed to support safeguarding work would increase the capacity of social work teams to provide a responsive services.											
3 Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	59.77%	76.39%	71.00%	83.77%	80.81%	71.00%	No Concerns with data
	Quarter 1 figure (amended) represented the highest quarterly score against this indicator achieved by Leeds Supporting People. Contracts Officers have worked with poorly performing services to drive up performance. Quarter 2 performance again shows very strong performance against NI 141, significantly in excess of target.											
4 Leeds Strategic Plan - Partnership Agreed	NI 123A	16+ current smoking rate prevalence (City Wide)	Leeds PCT	Quarterly %	Fall	31.00%	23.0%	23.3%	22.9%	Q2 data not yet available	22.9%	Checklist completed, no concerns highlighted, but additional supporting comments required.
	NI 123B	16+ current smoking rate prevalence (10% SOA)	Leeds PCT	Quarterly %	Fall	N.A.	29.6%	30.2%	29.6%	Q2 data not yet available	29.6%	
	Q2 data not yet available											
5 Leeds Strategic Plan - Partnership Agreed	NI 133	Acceptable (DH) waiting times for care packages	Social Services for Older People	Quarterly %	Rise	85.0%	85.3%	92.0%	87.8%	87.8%	87.8%	No Concerns with data
	Performance shows an improvement from 85% during 2008/09 to 88% for the first half of the year. Of 2,006 care packages required 1,762 were put in place within 28 days of the assessment completion date. The best performing authorities are achieve over 98% against this indicator. This remains our objective over time for this indicator. Our improvement plans include a revising our arrangements for managing flows of activity within Adult Social Care; focusing service improvement upon under performing areas and improving information management systems for front line managers.											
6 National Indicator	NI 125	Achieving independence for older people through rehabilitation/intermediate care	Access & Inclusion	Quarterly %	Rise	91.9%	91.9%	90.0%	89.0%	84.0%	86.0%	No Concerns with data
	Of 138 discharges recorded during the second quarter of 2009/10, 116 were still living at home or in an associated placement setting 3 months later. Whilst Quarter 2 figures show a drop in performance this must be balanced against the improved performance recording (in 2008/09 the indicator was new and the figure was based on a small volume of data). Leeds remains among the top performing Councils against this indicator.											

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7	National Indicator	NI 135	Carers receiving needs assessment or review and a specific carers service	Access & Inclusion	Quarterly %	Rise	13.9%	22.3%	25.8%	21.0%	20.3%	20.3%	No Concerns with data
		The data shows an anticipated 3188 carers will be supported by the end of the year by a specific carers service and/or assessment. There has been a slight drop in performance this quarter. We are investigating the possible causes for this. Benchmarking data suggests we are currently mid-ranking amongst Leeds comparator group.											
8	National Indicator	NI 145	Adults with learning disabilities in settled accommodation	Learning & Disabilities	Quarterly %	Rise	18.2%	17.9%	65.0%	6.0%	9.8%	See Comments	Some Concerns with Data
		This was a new National Indicator introduced last year which relies upon the recording of information which has not previously been collected. New guidance and recording formats have been rolled out to relevant staff. Whilst Quarter 2 shows a drop in performance from quarter 1. Recording requirements are taking some time to embed and this poses a risk to reaching the target of 65%. It is difficult to set a reliable target or estimate for the year because it is anticipated that a disproportionate amount of activity will take place towards the year end (this assumes that the activity pattern of the previous year is repeated).											
9	National Indicator	NI 146	Adults with learning disabilities in employment	Learning & Disabilities	Quarterly %	Rise	2.40%	2.40%	Not Set	0.60%	0.50%	5.00%	No Concerns with data
		This was a new National Indicator introduced last year which relies heavily upon the recording of information which has not previously been collected. New guidance and recording formats have been rolled out to relevant staff, however, the recording requirements will take some time to embed and this poses a risk to improving performance. Many councils including Leeds were challenged by the gathering of this information last year as a new requirement.											
10	National Indicator	NI 131	Delayed transfers of care	Leeds PCT	Quarterly Number	Fall	5.24 per 100,000	4.48 per 100,000	Not Set	3.84 per 100,000	3.86 per 100,000	3.86 per 100,000	No Checklist Received
		The figures represent an average of 23.5 delayed discharges per week during quarters 1 and 2. Performance is significantly improved on 2008/09 levels, when the annual average number of weekly delayed discharges was 27.2. Available benchmarking data suggests that Leeds is amongst the best performing councils with regard to this indicator during 2008/09. There was a slight rise between quarter 1 and quarter 2 however this remains within an acceptable level of ongoing fluctuation. The data checklist has been requested from health partners who collect the data. Note that the target for this indicator is currently under review and is to be aligned with partner organisations across the city.											
11	National Indicator	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99.00%	98.78%	99.00%	97.70%	97.78%	99.00%	No Concerns with data
		Contracts Officers continue to work with service providers to continue to improve performance.											
12	Local Indicator	LKI-SS23	Percentage of people receiving a statement of their needs and how they will be met	Access & Inclusion	Quarterly %	Rise	93.0%	99.3%	99.0%	99.2%	99.3%	99.3%	No Concerns with data
		The figures indicate an ongoing high level of performance against this measure.											

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13 Local Indicator	LKI-SS35	Adult and older clients receiving a review as a percentage of those receiving a service.	Access & Inclusion	Quarterly %	Rise	62.8%	69.6%	80.0%	65.1%	71.4%	71.4%	Some Concerns with Data
	<p>Quarter 2 figures show an improvement on quarter 1. However, there is some way to go to achieve this years target of 80%. A comprehensive plan of work is in train to ensure that more reviews are undertaken. This involves looking at using alternative reviewing techniques for those cases where it could speed up the reviewing process. Additionally, staff will be able to more readily identify which of their cases are due to be reviewed but have not yet been. There is also a data clean up exercise underway to ensure that those whose cases have been closed are not included in the cohort.</p>											
14 Local Indicator	COM 6	Number of safeguarding referrals.	Commissioning	Quarterly	Rise	1,320	1,320	1,500	482	964	1,900	PI recently created, Checklists to be completed by Quarter 3 report
	<p>Figures for the first six months show an increase in numbers of referrals reported which include safeguarding concerns since last year. This measure reflects an increasing awareness of these issues amongst staff and partners as a result of increased communications, training and resources focused upon these issues following the Adult Inspection in 2008. This follows the current national trend.</p>											
15 Local Indicator	COM 6A	The ratio of total safeguarding referrals to total cases completed	Access & Inclusion	Quarterly Ratio	Fall	0.99	0.99	1	0.82	1.01	1	See above
	<p>Quarter 2 figures reflect an increase in work to investigate concerns and safeguard vulnerable adults. These figures show that Adult Social Care staff have kept pace with increased activity in this area and reflect the increased deployment of resources to support this work.</p>											
16 Local Indicator	COM 6B	The number of safeguarding cases completed	Access and inclusion	Quarterly Number	Rise	1,310	1,310	1,500	393	972	1,900	See above
	<p>Quarter 2 figures reflect an increase in work to investigate concerns and safeguard vulnerable adults. These figures show that Adult Social Care staff have kept pace with increased activity in this area and reflect the increased deployment of resources to support this work.</p>											
17 Local Indicator	COM 9	The percentage of safeguarding investigations which have led to a protection plan meeting or review.	Access and Inclusion	Quarterly %	Rise	43.0%	43.0%	60.0%	44.0%	41.9%	44.0%	PI recently created, Checklists to be completed by Quarter 3 report
	<p>The figures show that the new processes for dealing with safeguarding issues and recording these have been embedded. Increased awareness aims to encourage staff to err on the side of caution when reporting safeguarding issues, therefore we would not necessarily expect a substantial rise in the proportion of enquires but we would expect a rise in the numbers as shown.</p>											
18 Local Indicator	COM 4	Assessed and reviewed clients who feel safe in their homes during the day	Commissioning	Quarterly %	Rise	95.0%	95.0%	96.0%	NA	92.0%	92.0%	See above
	<p>People who use adult social care services are surveyed on a regular basis to gain an overview of their experience of Adult Social Care. Whilst there has been a slight drop in the proportion of those who feel safe on this occasion overall the figures are high. Figures will require ongoing monitoring to ensure that this is a blip rather than a trend.</p>											

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19	Local Indicator	COM 5	Assessed and reviewed clients who feel safe in their homes during the night	Commissioning	Quarterly %	Rise	92.5%	92.5%	96.0%	NA	92.0%	92.0%	See above
People who use adult social care services are surveyed on a regular basis to gain an overview of their experience of Adult Social Care. Whilst there has been a slight drop in the proportion of those who feel safe on this occasion overall the figures are high. Figures will require ongoing monitoring to ensure that this is a blip rather than a trend.													